Carbon Reduction Plan

Intercity Technology Ltd

Publication date: 30/06/2026 (for period January to December 2025)

Commitment to achieving Net Zero

Intercity Technology Ltd is committed to achieving Net Zero emissions by 2050.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year: 2022
Additional Details relating to the Baseline Emissions calculations.
• Intercity provides the following business IT solutions – monitored and managed network services, mobility solutions, unified communications, cloud and security solutions with hosting and co-location delivered from the Birmingham, Bolton, Oakham, Elstree and Northampton Sites. • Our Oakham office closed in May 2022, Intercity acquired Chandler Communications Ltd in June 2022, which included the lease of the Northampton Office. • Scope 3 emissions were calculated using expenditure associated with organisational overheads and indirect operating costs. • We offset 2,307.9 carbon emissions by investing in a run-of-river hydropower project in Vietnam. The project utilises water resources of the Dak Psi River and generates power to the national grid by using water turbines. This offsets the combustion of thousands of tonnes of fossil fuels, which would have been used to generate electricity for the Vietnam electricity grid. • To maximise the impact of our carbon reduction programme, we planted 200 trees in the UK in Autumn 2023. This programme means that we offset our emissions to help address climate change now, as well as planting new trees as an investment in our future. • The below emissions have been assessed by Energise.

- Intercity recognises the difference between carbon neutral and net zero and will be implementing carbon reduction initiatives to reduce our emissions to the lowest amount (including scope 3) and offsetting as a last resort. We aim to be net zero by 2050.

Baseline year emissions: 1st Jan 2022 – 31st Dec 2022

EMISSIONS	**TOTAL (tCO_2e)**
Scope 1	5.7
Scope 2	254.4
Scope 3 **(Included Sources)**	2,047.8
Total Emissions	2,307.9

Current Emissions Reporting

Reporting Year: 2025

Additional Details relating to the Current Emissions calculations.

- Intercity provides the following business IT solutions – monitored and managed network services, mobility solutions, unified communications, cloud and security solutions with hosting and co-location delivered from the Birmingham, Meppershall, Bolton, Nuneaton and Northampton Sites.
- Intercity acquired Centrality Ltd on the 25th April 2024, which included the lease of the Meppershall Office and 100 additional colleagues, the full year impact of this has impacted 2025 emissions.
- Intercity also opened an office at HORIBA MIRA's Technology Park, Nuneaton on the 24th August 2024, where our onsite IT Team provide business as usual IT support for HORIBA MIRA, the full year impact of this has impacted 2025 emissions.
- In 2022 Scope 3 emissions were calculated using expenditure associated with organisational overheads and indirect operating costs. The 2025 methodology has been

expanded to include all relevant purchased goods and services, encompassing both overhead expenditure and cost of sales. This broader boundary provides a more comprehensive assessment of the organisation's value chain emissions. As a result, Scope 3 emissions reported under the revised methodology show a substantial increase compared with previous years. This increase does not necessarily reflect a deterioration in environmental performance but rather a more complete accounting of emissions sources that were previously outside the reporting boundary. As a result, 2025 will be used as the new baseline for 2026, to enable better comparisons.

- For the 2025 reporting period, Intercity purchased 2,257 verified carbon credits, equivalent to 2,257 tCO_2e, offsetting 100% of the 2,256.4 tCO_2e location-based carbon footprint within the defined boundary of our ISO 14068-1 carbon-neutrality claim.
- Intercity's wider 2025 location-based GHG inventory is 4,945.9 tCO_2e. The carbon-neutrality boundary excludes 2,689.5 tCO_2e associated with specified categories of Purchased Goods & Services that are resold to customers, principally computer, electronic and optical products and telecommunications services. These exclusions and the methodology are transparently documented within our Carbon Neutrality Report.
- We have supported the Vish Wind Infrastructure LLP renewable energy project in Rajasthan, India, a wind farm generating clean electricity for the regional grid and supporting sustainable energy generation, this project is to a gold standard - https://registry.goldstandard.org/projects/details/875
- To maximise the impact of our carbon reduction programme, Intercity will also be planting 200 trees in the UK in Autumn 2026. This programme means that we are offsetting emissions to help address climate change now, as well as planting new trees as an investment in our future.
- The below emissions have been assessed by Energise Ltd.
- Intercity recognises the difference between carbon neutral and net zero and will be implementing carbon reduction initiatives to reduce our emissions to the lowest amount (including scope 3) and offsetting as a last resort. We aim to be net zero by 2050.

Reporting Year: 1st Jan 2025 - 31st Dec 2025

EMISSIONS	**TOTAL (tCO_2e)**
Scope 1	3.3
Scope 2	202.6

Scope 3 **(Included Sources)**	4,740.1
Total Emissions	4,945.9

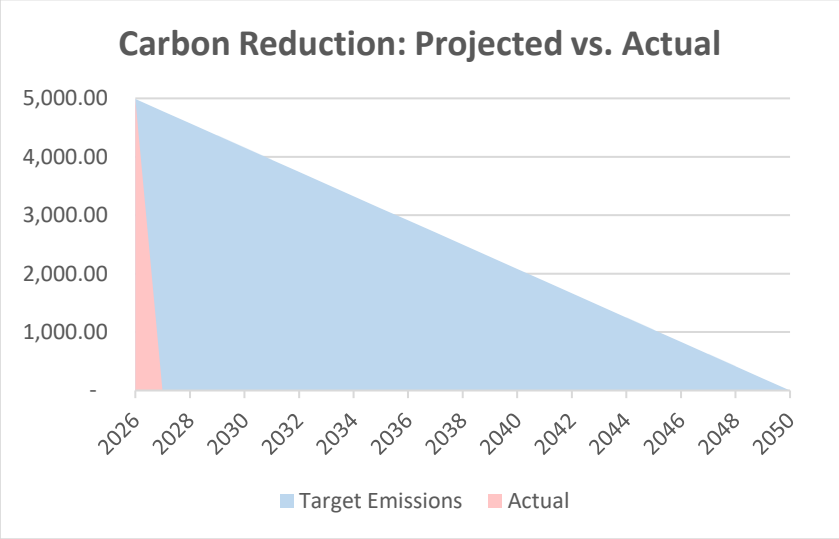
Emissions reduction targets

In order to continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets:

- Reduce all carbon emissions from our direct operations (scope 1 and 2) to net zero by 2030.
- Power our network on 100% renewable electricity.

We project that carbon emissions will decrease over the next five years to 4,121.58 tCO2e by 2030. This is a reduction of 18.2%

Progress against these targets can be seen in the graph below:



Carbon Reduction Projects

Completed Carbon Reduction Initiatives

The following environmental management measures and projects have been completed or implemented since the 2022 baseline, resulting in our scope 1 emissions decreasing by 42% and our scope 2 emissions decreasing by 20%.

Our 2025 scope 3 emissions now cover a broader boundary and provides a more comprehensive assessment of our value chain emissions, so the increase in scope 3 emissions does not necessarily reflect a deterioration in environmental performance but rather a more complete accounting of emissions sources.

Carbon Offsetting

- We will offset our carbon emissions from Intercity's operations and services (excluding third-party computer hardware and telecommunications services sold on to customers as oncosts) and plant 200 trees in the UK in Autumn 2026. This programme means that we are offsetting emissions to help address climate change now, as well as planting new trees as an investment in our future.

Environmental Management Systems

- Intercity Technology's main Birmingham, Meppershall and Bolton sites and the provision of business IT solutions are certified to Environmental Management System ISO14001:2015.

Energy Management Systems

- Intercity Technology's main Birmingham, Meppershall and Bolton sites for facilities and operations for data centre / server and comms, managed services operations for clients, communications provider and associated central administrative and commercial functions are certified to Energy Management System ISO50001:2018.

Energy Efficiency

- Automatic controls of heating.
- Good housekeeping, such as turning off unused equipment.
- We use energy efficient HVAC systems in our Birmingham, Meppershall and Bolton offices.
- We have increased the temperature of our Birmingham and Bolton Data Centres by 1°C to reduce energy usage for air conditioning.

- Intercity's HQ data centre (DC) has been built using a hot aisle–cold aisle layout, which means IT equipment racks are aligned in rows, such that the cabinet fronts face the cool aisle, and the exhaust is directed to the hot aisle. This type of design minimises hot and cold air mixing and maximises the heat dissipation. The goal of this design is to conserve energy and lower cooling costs by managing air flow. Unused data centre cabinets and spare space in utilised cabinets are also fitted with blanking plates that facilitate more efficient airflow to cool IT infrastructure.
- We have continued to make meaningful progress in rationalising our network infrastructure and removing legacy equipment to support improved energy efficiency. Two end-of-life core switches were upgraded to current Juniper switches, and two transit edge devices (one in THN and one in MA1) were replaced with purpose-built, carrier grade routers. These new routers are significantly more efficient, designed for the larger routing workloads that the previous devices were never intended to handle, which had been running at maximum capacity with only a fraction of the required throughput. Alongside this, a significant volume of legacy equipment was decommissioned and removed from the Bolton data centre. Further legacy kit was also removed from other data centre environments.
- We have invested in equipment upgrade projects to further reduce our energy use, for instance we have replaced all the screens in our Network Operations Centre to become more energy efficient.
- We have invested in energy efficient lighting for our Bolton Office and Meppershall Office and are continuing to invest in energy efficient lighting in our Birmingham Office (we have replaced 2 of 4 floors to LED lighting).
- The insulation for our Birmingham office has been doubled to 360mm thickness via the roof replacement.

Energy Sources

- We do not use natural gas in any of our office locations.
- Our Birmingham Office and Nuneaton Office is powered by renewable energy (REGO).

Company Fleet

- We have sold the majority of our diesel/petrol vehicles, with one outstanding, and replaced with electric or hybrid vehicles.

Colleague Commuting

- To encourage colleagues to switch to greener commuting methods we provide an electric vehicle car scheme, a cycle to work scheme, discounts on public transport and EV chargers at our Birmingham, Meppershall, Bolton and Nuneaton offices.

Supply Chain Management

- We have assessed our top 15 suppliers on:
  - Their management approach to Sustainability
  - Their approach to diversity, human rights and safety
  - Their approach to Net Zero (i.e. their commitments/ disclosure on Net Zero)
  - Their approach to the use of natural resources (i.e. use of water, waste, energy)
  - Their approach to environmental transparency (i.e. sharing information/reporting)
  - Their approach to product stewardship (i.e. choices of materials/end of life sustainability

Product Lifecycle

- Through a partner, we provide lifecycle management of our mobile devices, including end-of-life sustainable recycling.
- We offer our customers a recycling and buy back service for mobile devices. To support the circular economy our partner, refurbish the devices and make them a viable alternative to buying new devices, they use 100% recyclable packaging, provide compostable charge and sync cable, which is made from wheat and uses 80% less virgin plastic standard cables and they offer a sustainable delivery service which uses 70% less carbon.

Reduction in Paper Usage

- We have Introduced electronic billing, saving approximately 100,000 pieces of paper per year.

Training

- Upon commencement of employment our new starters receive a robust induction, which ensures they are aware of our environmental policies. All our

colleague's complete refresher awareness training every two years to ensure they are aware of how their actions can impact the environment.

Partnerships

- Intercity formally and publicly signs up to the United Nations Global Compact.

In the future we hope to implement further measures such as:

- Switch to a renewable electricity supply in our Meppershall Office.
- Further investment in rationalisation, removing legacy networks as we upgrade our estate
- Use of the most energy efficient equipment available for network upgrades, with sites designed for optimum energy use
- Switching to a 100% electric vehicles across our company fleet
- Monitoring our suppliers progress and delivery of their environmental commitments
- Influencing our suppliers to reduce their emissions
- Our Northampton office will close in 2026, due to minimal footfall
- Working towards zero office waste to landfill and cutting out single use plastic waste

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol Corporate Standard[1] and use the appropriate government emission conversion factors for greenhouse gas company reporting.[2]

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements (where required), and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.[3]

This Carbon Reduction Plan has been reviewed and signed off by the Board of Directors (or equivalent management body).

Signed on behalf of Intercity Technology Ltd:



Christina Pendleton, Chief People Officer

Date: 30.06.2026

[1] https://ghgprotocol.org/corporate-standard

[2] https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting

[3] https://ghgprotocol.org/standards/scope-3-standard